***Work History***

* *Honey Does Cleaning LLC, Owner May 2022 to Current*
  + Manage daily operations for a crew 7 employees and 144 customers
* *Store Manager, Lamar, MO #338 | October 2021 thru May 2022*
  + Managed daily operations including priority planning and customer service.
  + Managed total store accountability including human resource and budgets.
  + Prepared associates for future career goals with Walmart by providing mentorship and developmental opportunities
  + Served as a liaison between Home Office, contractors, vendors and store associates to complete multiple projects
  + Negotiated problems in stores to maintain relationships as well as meet regulatory and profitability specifications
* *Market Asset Protection Operations Lead, Market #410 | November 2018 thru October 2021*
  + Wicklander/Zulawski non-confrontational interrogation and interview certified
  + Oversight of safety and crisis situations
  + Communicates and enforces mitigation efforts for risks to store assets
  + Identifies and evaluates risk management options
  + Investigation experience concerning sensitive matters such as violence in the workplace, failure to report issues, and sexual misconduct.
  + Review’s performance metrics to pinpoint short falls, generates action plans and sets goals to improve store performance
  + Collects facts and data on risk and safety situations, creates reports to inform and equip leaders to make informed decisions
  + Ensures ethics and compliance standards are maintained
  + Identifies and communicates goals and objectives
  + Customer/member centered
  + Positively builds and influences team, manages and leverages talent
  + Promotes and supports company policies, procedures, mission, values and standards of ethics and integrity
* *Store Manager, Fort Scott, KS #39 | October 2016 thru September 2018*
  + Managed total store accountability including human resource and budgets.
  + Prepared associates for future career goals with Walmart by providing mentorship and developmental opportunities
  + Served as a liaison between Home Office, contractors, vendors and store associates to complete multiple projects
  + Negotiated problems in stores to maintain relationships as well as meet regulatory and profitability specifications
  + Reduced shrink 93 bps at store #39 in a 2-year period as Store Manager through determining process breakdowns and finding solutions.
* *Co-Manager, Joplin, MO #79 | October 2012 thru October 2016*
  + Collaborated and led teams that remodeled/relocated four Walmart stores (Pittsburg, KS; Cheyenne, WY; Loveland, CO; Lafayette, CO)
  + Championed multiple company programs at store level including Compliance, Sustainability and Operations
  + Organized warehouse layouts and better aligned stores for successful in-stock by driving efficiencies
  + Forecasted sales and revised budgeted sales, expenses, and margins
  + Improved store’s alignment with company initiatives including compliance, inventory management, associate relations, customer service and safety
  + Generated reports for analyzing human and fiscal performance to improve operational efficiency
  + Managed orders and maintained inventory levels to fall within budgeted percentages